



Merchandise Return Form

At FLOPSHOTS.com, our goal is to make sure that all of our customers are satisfied with their order. If you received a damaged or defective item or one with a name or message that does not match the spelling you entered during the checkout process, we will gladly issue a refund if you return the item within 30 days of the purchase date. Simply follow the steps below to return your item.

- Complete this merchandise return form in full. An incomplete form will delay the return process.
- Indicate your reason for the return.
- Pack the item in the original shipping container, if possible.
- Include your receipt and merchandise return form in the package and send to the address below.
- Returns/exchanges must be sent to The Kwad within 30 days of the date on the invoice.
- Use a shipping service that provides tracking for your returned items. We suggest UPS, FedEx or USPS Priority Mail. FLOPSHOTS.com is not responsible for lost or stolen returns.
- Allow 2 to 3 weeks for returns processing.

Step 1: Name and Contact Information

LAST NAME		FIRST NAME	
ADDRESS			
CITY		STATE	ZIP
EMAIL ADDRESS		PHONE NUMBER	

Step 2: Items Being Returned

Original Order Number	Quantity	Item Description	Return Reason Code (see below)

Return Reason Codes:

Return Code	Return Reason
A	Damaged When Received
B	Misspelled Name or Message

Step 3: Provide the following information so we can process your refund. This information should match what you entered on our website when you originally placed your order.

VISA MASTERCARD AMEX DISCOVER

Card Number: _____ Exp. Date: _____

Name on Card: _____ Signature: _____

Please send the item(s), your original receipt, and this completed return form to the following address:

FLOPSHOTS.com
Attn. Returns
4246 River Green Drive
Suite 208
Atlanta, GA 30327

Questions? Please send an email to support@flopshots.com. A customer service representative will respond to your email promptly.